



QUALITY POLICY

The long-term business success of OGS Operations Mozambique Lda depends on its ability to continually improve the quality of its services. OGS ensures customer satisfaction, in Environment, Health, and Safety in all of its operations.

Engaged on their values, OGS established the Quality Policy, assuming the following commitments:

- Establish and periodically review the quality principles, objectives and targets, taking into account their processes in order to ensure the sustainable development, continuous improvement and effectiveness of the QMS;
- Promote good communication practices between OGS and all stakeholders in order to define and achieve the quality objectives;
- Meet the applicable legal requirements and other normative requirements subscribed by OGS as well the contractual requirements within the scope of the service provided;
- Consider suppliers as an integral part of the QMS and evaluate them regularly;
- Meet the needs and exceed the customer expectations through effective implementation of QMS;
- Evaluate systematically the results of the implementation of QMS;
- Involve all employees in the QMS, being attentive to their needs; and
- Ensure risk assessment in decision making and implementation of the organization's processes to prevent unwanted outcomes and explore opportunities.

The Top Management of OGS undertakes to periodically review this Policy in order to ensure its suitability for the OGS activity.

March 8th 2018

